

Walsall Council's Guide for the Unemployed



A.Looking for work?

Employment One Stop Shops

The shops provide employment, skills, training related, advice and support services.

The service is designed to assist residents from all over the borough with specialist employment support and advice.

Moreover, the shops help residents towards work readiness and sustainable employment through mentoring, training, tailored support and access to employment opportunities.

Contact

Darlaston JET (Jobs/Education/Training)
Address: 40 Kings Street, Darlaston WS10 8DE Telephone: 0121 526 6238
Target Wards: Darlaston South, Bentley and Darlaston North, Palfrey

Work on the Horizon
Address: 1 Queens Parade, High Street, Bloxwich WS3 2EX Telephone: 01922 496555
Target Wards: Bloxwich East & West, Birchills Leamore, Blakenall

Walsall One Stop Employment Shop
Address: Rear Entrance Challenge Building, Hatherton Road, Walsall WS1 1XS Telephone: 01922 627555
Target Wards: All Walsall wards with particular focus on St Matthews

Caldmore One Stop Employment Shop
Address: Caldmore Green, Caldmore Telephone: 01922 720114
Target Wards: St Matthews, Palfrey, Pleck

Support into Job Events

This initiative organises a series of events across the Borough to promote employment opportunities, the skills and personal qualities required for these jobs. It also promotes the range of support available to assist local people looking for work.

This promotes the range of services available from local partner organisations as well as public sector employers and local private employers who may advertise their forthcoming job vacancies.

Contact

Walsall Council
Address: Civic Centre, Darwall Street, Walsall WS1 1TP Telephone: 01922 652573
Website: www.walsall.gov.uk

Work Experience Opportunities

This provides assistance to unemployed residents to find work experience and placement opportunities within Walsall Council and assists partner organisations and employers to provide suitable opportunities.

Contact

Walsall Council
Address: Civic Centre, Darwall Street, Walsall WS1 1TP Telephone: 01922 652573
Website: www.walsall.gov.uk/jobshop

Employer Recruitment Sessions with Jobcentre Plus

Provides employers with venues and other support to promote local employment opportunities and provide pre-employment training courses.

Contact

Walsall Council
Address: Civic Centre, Darwall Street, Walsall WS1 1TP Telephone: 0845 604 3719.
Website: www.walsall.gov.uk

Skills Support Programme

Provides flexible support to unemployed individuals who are looking to enter the labour market through advice, guidance and training. The programme assists individuals affected by unemployment to progress into sustainable employment and /or apprenticeships.

It delivers a combination of:

- One-to-one support
- Pre-employment training
- Access to vocational training
- Assessment of an individual's current skills
- Access to careers information, advice and guidance.
- Employability skills
- Job search support
- Access to work placements and voluntary work

Offer skills training in the following areas: Customer Service, Business Administration, Warehouse and Distribution, Health and Social Care, Retail.

Contact

JHP Training
Address: 9 th Floor, Townend House, Park Street, Walsall WS1 1NS Telephone: 01922 663180
Website: www.jhptraining.com

B. Facing redundancy or been made redundant

Redundancy Assistance Programme

Provides specialist advice, support and guidance to ensures that residents who are facing redundancy or at risk of redundancy are aware of their rights.

It provides access to the full range of support opportunities that is available to them.

Provides appropriate advice to prevent residents from facing financial problems as a result of being unemployed.

Contact

Citizen's Advice Bureau
Address: 139-144 Lichfield Street, Walsall
Telephone: 01922 700600
Website: www.walsallcab.org.uk

Redundancy Support Service

If residents are at risk from redundancy, City of Wolverhampton College's Employability Team can provide support and training to better prepare them for the job market.

They provide:

- career and training advice sessions
- develop employability skills such as CV writing and interview techniques
- provide access courses for those who decide to return to study
- provide training in key skills such as IT.

There are also a number of fast-track courses in some subject areas to enable individuals to reskill.

Contact

City of Wolverhampton College
Address: 139-144 Lichfield Street, Walsall
Telephone: 01902 317691
Website: www.wolvcoll.ac.uk

C.Training Opportunities

Walsall College

Walsall College provides education and training to over 4000 adults, delivered both at the College campuses and onsite in the workplace. They provide education from Pre-entry to Foundation Degree level.

Contact

Walsall College
Address: Wisemore Campus, Littleton Street West, Walsall WS2 8ES Telephone: 01922 657000
Website: www.walsallcollege.ac.uk

Walsall Adult and Community College

Walsall Adult and Community College provide courses and apprenticeship schemes help to enhance people's skills for life, for employment and self-employment, for active citizenship and personal wellbeing and development.

Contact

Walsall Adult and Community College
Address: Hawbush Centre, Hawbush Road, Walsall WS3 1AG Telephone: 01922 654510
Website: www.wacc.ac.uk

Network of Skills Providers

A range of agencies and organisations offering training in a variety of different courses across the Borough, including Walsall Adult and Community College, Walsall College and Walsall Training Providers Network.

Support is available to support introduction to learning, vocational and accredited learning (NVQ etc) and apprenticeships from local providers.

Contact

Walsall Council
Address: Civic Centre, Darwall Street, Walsall WS1 1TP Telephone: 01922 652573
Website: www.walsall.gov.uk

D.Free travel

Work Wise

Work Wise offers free assistance to unemployed Walsall residents to remove transportation barriers to employment.

Offering free day-saver tickets to enable clients to attend job interviews, and work trials and up to twelve weeks of free travel passes once they secure employment expanded.

Contact

Work Wise - Steps to Work Ltd – Townend House
Address: Floor 3, Townend House, Park Street, Walsall WS1 1NS Telephone: 01922 651870

E. Childcare

Confidence in Childcare

This initiative provides childcare provision that meet parents need for flexible service, including unsociable working patterns relating to shift work, training and at weekends.

Provides paid taster sessions for parents to trial different types of childcare provision to establish confidence and rapport with crèches and childminders before leaving their child(ren) and commencing employment.

Contact

Childcare made Clear
Address: Walsall Families Information Service
Telephone: 01922 686523
Website:

F. Enterprise

Self Employment Programme

The self employment course delivers a 7/8 week programme that provides advice on issues that an individual experiences on the route to self-employment and offers valuable assistance from professionals from legal, accountancy, financial services etc.

Contact

Breathing Space
Address: 34B Green Lane, Walsall WS2 8JH Telephone: 01922 213213
Website: www.breathingspaceltd.co.uk

G.Unemployed with mental health problems

Working Together – Mental Health Intermediate Labour Market (ILM)

This project can

- Provide a personalised package of support through an Intermediate Labour Market model.
- Paid employment for an average of six months depending on personal circumstances and benefits.
- Provide intensive case management and 1-2-1 support

Contact

Dudley and Walsall NHS Trust
Telephone: 01922 641536
Website: www.dwmh.nhs.uk

H. Already in work

Disability Revolving Fund

This fund assists local employers to help them retain and employ disabled people or those with a long term health condition.

Small Medium businesses employing less than 250 people will be able to apply for a short term loan to purchase aids and adaptations for employees. The programme would provide a fund that would be fully reimbursable from the Access to Work programme.

Contact

Walsall Disability Forum
Address: 59A Lichfield Street, Walsall WS4 2BX Telephone: 01922 614794
Website: www.walsalldisabilityforum.com

Walsall Absence Management Service

This service promotes health in the workplace via a programme of prevention and early intervention measures to those who are employed.

Tackling the issue of sickness absence and the potential slide into long term illness and eventually, worklessness.

Working closely with GP's and Employers to identify clients who need support with their personal health.

Contact

Seetec Walsall
Address: Tameway Tower, Bridge Street, Walsall WS 1 1JZ Telephone: 01922 709687
Website: www.seetec.co.uk/employers/wams

I. Jobcentre Plus Provision

The following support is available from your local Jobcentre Plus. Please ask a JCP advisor at your local Job Centre for further information regarding any of the following programmes:

Work Together

Volunteering is a way of improving people's employment prospects whilst they are looking for work and helps develop skills.

Jobcentre Plus will signpost individuals to

- Local organisations that have agreed to support volunteering
- Online support
- Specific opportunities in their communities

Work Experience

This is an opportunity for young people to gain a greater insight into the world of work by attending a 2-8 week work experience placement. This is a chance to gain work experience that will help secure a job.

Young people undertaking a Work Experience placement will continue to receive their benefit and continue to look for permanent work. We will cover the costs of travel and childcare if required.

Sector-based work academies

This offers sector-based pre-employment training and work placements in sectors with high volumes of entry-level jobs and current vacancies. Combines sector specific training with work experience and a guaranteed job interview with an employer in that sector.

New Enterprise Allowance

New Enterprise Allowance provides help to unemployed people who have been claiming benefits for more than 26 weeks to start their own business.

Business mentors from the local community provide guidance and support as individuals develop their ideas and begin trading.

Once an individual has demonstrated a viable business idea and is ready to register as self employed they can:

- Get a weekly allowance at the same level as their JSA payments for 3 months and at that the rate for a further 3 months
- Apply for a loan of up to £1,000 to help with start up costs

Enterprise Clubs

Enterprise Clubs aims to support the development of a network of locally-led, community-based support targeted at unemployed people interested in self-employment. By helping people to make the most of local knowledge and resources to help unemployed people in their communities set themselves up as self-employed or start their own business.

They will empower local communities and encourage people to work together to offer additional support to unemployed people who are interested in becoming self-employed. They will also help local communities to become more prosperous by encouraging private sector growth.

Enterprise Clubs will provide unemployed people interested in self-employment with a place to meet and exchange skills, make contacts, share experiences, receive support and encourage each other to work through their business ideas.

Contacts

Walsall Bridle Court

Address: 1-5 Hatherton Road, Walsall WS1 1XR
Telephone: 01922 853700

Website: www.directgov.uk

Walsall Bayard House

Address: 134-138 Lichfield Street, Walsall WS1 1SP
Telephone: 01922 853700

Website: www.directgov.uk

Willenhall Jobcentre Plus

Address: Upper Lichfield Street, Willenhall WV13 1DH
Telephone: 0845 604 3719.

Website: www.directgov.uk

Brownhills Jobcentre Plus

Address: 107 High Street, Brownhills WS8 6HL
Telephone: : 0845 604 3719.

Website: www.directgov.uk

Notes

There is now a centralised telephone number for contacting Jobcentres which is 0845 604 3719.

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Walsall Council

Economic Wellbeing Team
Walsall Council,
Civic Centre, Darwall Street,
Walsall WS1 1TP
Telephone: 01922 652573
August 2011 v2